

Municipality/Organization:	Town of Amherst, NH
EPA NPDES Permit Number:	NHR41001
MaDEP Transmittal Number:	
Annual Report Number	
& Reporting Period:	No. 5. March 03-May 08

# NPDES PII Small MS4 General Permit Annual Report

#### Part I. General Information

Contact Person: Bruce W. Berry

Title: Director of Public Works

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#### <u>Certification</u>:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature:

Printed Name: Gary MacGuire

Title: Town Administrator

Date: 4-24-08

#### Part II. Self-Assessment

- II, (a) 2004 The Town of Amherst has had a slow start addressing the requirements of Storm Water II. The first initial year was spent attending meetings and trying to get a handle understanding the complete process. We are committed to these requirements and regulations and I was delighted to find during the review phase by our consulting engineers that information posted in the Public Works section of the town webpage unintentionally included educational information addressing Stormwater II. We have a long ways to go and we will stay the course. Limited volunteerism, and resources may require us to rethink our strategies, but the timetable submitted in our permit package is doable. We anticipate a local cable channel to be up and running by summer of 2004. This will become a valuable resource for spreading the word.
  - 2005- Very active Stormwater II committee meets monthly. Our chairperson has posted many Stormwater II links to the town web page.
  - 2006- Committee chairperson has authored a number of articles for our local newspaper covering such topics as the sins of vehicle washing, over fertilizing of lawns, etc.
  - 2007 After meetings with Town Attorney, and soliciting public input, Amherst's Stormwater Regulation was adoption by both the Board of Health and Planning Board.
  - 2008 The committee continues to educate both residents and contractors through printed articles and the town's community access channel and Town Stormwater Webpage.
- II, (b) Best Management Practices are under review by our Planning Board. More time is required to determine appropriate necessary actions and areas of responsibility by various departments.
  - 2004 In house improvements on town winter maintenance equipment such as groundspeed controls, liquid calcium systems (that lower the melting temperature of salt and using less product), ground and air temperature sensing equipment mounted on vehicles, all for more appropriate winter maintenance with a goal towards less pollution by winter maintenance products.
  - 2005 -We continue to educate our Planning board on the necessity to formulate rules and regulations. Public Works is in its second year using magnesium chloride/leftover mash of alcohol distilleries. The voters authorized purchase of a second liquid deicing system for the 05-06 budget cycle.
  - 2006 In conjunction with school and civic groups the town has assisted in roadside cleanups. Voters approved a salt/sand storage facility whose layout will further minimize residue runoff. We continue our annual street sweeping and catch basin cleaning. DPW inspects erosion control systems for new public and private road construction. The Town of Amherst employs two licensed pesticide supervisors in different departments overseeing fertilizer and pesticide controls for the town and three school districts. We are assisted with soil analysis at the University of New Hampshire. Amherst voters supported Phase II of the Baboosic Lake Septic program adding as many as twenty additional users to the eleven already on the system. Interns completed mapping outfalls and receiving waters. Follow-up will take place this year along with dry weather screening.
  - 2007 Public Works is in it's forth year of magnesium chloride/leftover mash of alcohol distilleries, the area of use has been widened. We are up to seven trucks with onboard liquid calcium chloride (which improves/minimizes salt usage below 20 degrees) systems and five spreader trucks with groundspeed controls. Two replacement trucks approved by the voters this year will include groundspeed and calcium systems bringing the total to nine. Almost every winter maintenance vehicle is now equipped with ground/air temperature sensing equipment. Additional monies are in the operating budget to sweep roads expanding our pickup sweeping thus reducing wasted sand pollution into fish spawning areas. During the previous late summer, interns developed, designed, and installed markers at three quarters of our catchbasins.
  - 2008 The town approved a road repair budget increase sufficiently to place DPW on a ten year road maintenance schedule. Proper horizontal alignment and cross slope uses less winter road chemicals. The practice of cleaning catch basins and removing winter sand from roads is supported and continues. Summer activities for our interns will include remarking of catch basins and stream water reviews.
- II, (c) Achieving our first year goals, became more challenging while trying to understand the process. This will impact our five year plan and necessitate a tighter timeframe. The Planning Board, Master Plan revision is underway with a goal of adopting it after hearings in 2007. The town is going through a reevaluation of the Zoning and Planning Department with a goal of increase time towards Code Enforcement with sites on site plan compliance and review and support Stormwater Phase II.
  - 2005 The process of developing and implementing rules and regulations covering pre and post construction activities are going a little slower then originally anticipated. The Stormwater II Committee has made this their number one priority for the upcoming year.
  - 2006 Stormwater II ordinance is going through legal review. During review, new construction plans are looked at for the following information, Stormwater Management Plan, Site Specific Plan, Stormwater Pollution Prevention Plan, and Notice of Intent filing. They are returned if the information is not included. Once the site plan is adopted by the Planning Board (with plan notations) enforcement becomes easier.
  - 2007 Stormwater regulations were adopted by the Amherst Planning Board, Board of Health, and Board of Selectmen.

- 2008 The economy has slowed new construction; however we continue to educate contractors in the requirements of our Stormwater Regulation.

  Through the winter months, the Nashua Regional Planning Commission (NRPC) has in conjunction with area school districts developed a Stormwater education module. The goal is to incorporate this into the school curriculum.
  - The Town of Amherst is participating in a NHDES Source Water Protection Grant Project awarded to Pennichuck Water Works for the Stump Pond Brook area.
- II, (d) We continue to collect data on our catch basins during annual cleaning. Illicit connections will be sought and properly documented during the on paper documentation of the position of culverts and catch basins.
  - 2005 Plans are to hire a summer intern dedicated to documentation of culverts, catch basins, and outfalls.
  - 2006 As discussed in II-b above, two summer interns mapped culvert locations and flow directions. This year we will follow up with dry weather screening, illicit discharges etc.
  - 2007 Data collected last year was recorded and put in report form. Ten suspected dry weather screening and illicit discharges were tested and were ruled out and recorded as non-threatening.
  - 2008 Summer interns will continue dry weather screening through the summer of 2008

#### Part III. Summary of Minimum Control Measures

#### 1. Public Education and Outreach

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	(Reliance on non- municipal partners indicated, if any)	Progress on Goal(s) – Permit Year 1	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
1.1	Education signage at voting	Public Works	4'X4" information poster display for town voting.		Broader base of assistance	Two years of posting similar information yielded minimal interest. The	Voter information was restricted by town Moderator information continues to	Information was disseminated in conjunction with other information by the	Volunteers staff booths at town events.
Revised	Education booth at 4 <sup>th</sup> of July festivities	Stormwater II committee	Brochures			committee plans to readjust our approach by utilizing other group settings	flow at information booths set up at other town events. A report was filed in Town Report	conservation commission at their Information table at the Town Forth of July Celebration	
1.2	Information posting on town web page	Public Works Director	Develop and update progress on town managed road construction projects	Actual posting of information on the town webpage completed by outside source.	Update with new and additional information. Investigate and implement, dedicated page on town website to stormwater	Continued research by our Stormwater Committee Chairperson to our web designer has generated quite a few links	Stormwater Committee Chairperson supplies our webmaster with information on a regular basis. Pet waste and water	New Stormwater information n the Town website is added as often as possible	www.amherstnh.gov/S tormWater/floods.html and review the various titles.
Revised	Update as time allows	2005- Stormwater II Committee	Electronic exposure through education				pollution Amherst DPW tries new snow and ice removal technology, explaining deicing spray program		
1.3 Revised	General Education Brochure	Public Works & Education Committee	Develop and distribute to residents in 04-05	This is in progress now, the committee is working through a lot of information, and brochures will be developed and disbursed.	Handout brochures initially	Some brochures built out of reprints from news articles written about drinking water and Stormwater runoff related issues, earth day, voting, events on the town common	Education brochures continue to be available for distribution at several town locations	Education brochures continue to be available for distribution at several town locations including the Department of Public Works and Town Hall	Educational brochures and the town ordinance are available to residents and contractors at several town locations.
1.4 Revised	Disburse Information to local contractors	Public Works Director and Land Use Manager	Educate private contractors in the importance of compliance	Verbal education at this point with compliance built into site plan review and follow-up with on site inspections.	Development and printing of formal education brochure designed for contractors with issuance at initial inquiry meeting.	Still working on development of brochure for contractors	Information is distributed during site plan review	Plans are to produce educational information about the Stormwater Regulation for dispersal as soon as possible	The ordinance is available to contractors both at the Amherst Town Hall and the Department of

1.5	Coordinate information and program distribution within school network  Public W Director, Conserva Commission and program distribution within school network	to educate students. Fall / winter 04-05	1 0 1 0	Begin to develop curriculum to be used to educate students.	Excellent volunteer program in place centered around earth day. First grade- awareness of reusable 2nd Grade- the rotten truth about landfills. 3 <sup>rd</sup> Grade, renewable and non-renewable resources.		continues to be part of the	The Nashua Regional Planning Commission has taking the lead in developing Stormwater school curriculum. Town of Amherst financially supports the development of
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## 1a. Additions

1.6	Transfer Station waste	Public Works Director	Improve facility	Household Hazardous	Facility renovations have	The Amherst Solid Waste	Amherst recycling has
	stream management	and Solid Waste	and educate	Waste information is	been turned down by the	committee had increased its	expanded to include glass
		Committee	taxpayers	posted on the town web	voters for the second year in	education efforts and recycling	and mixed paper. Last year
				page and the Solid Waste	a row (lost by 7 votes)	has increased. Renovations	we experienced a reduction
				Committee is working	recycling continues at	were approved by the voters	in trash tonnage. Amherst
				towards streamlining the	current levels. Plans are	this year, funds will be	DPW expects to break
				facility	already underway by Solid	available in July and ground	ground on facility
					Waste Task Force for next	may break as early as October	renovations this spring.
					year.	2007. This is expected to	
					<u> </u>	further increase recycling	

,1	1.7	Series of articles	Committee Chair	Educate residents	April 13, 2004 Earth Day	January 11th Safe Winter	Amherst General Quarterly	Amherst General Quarterly	Amherst Stormwater Phase
		written for Amherst			Articles	Driving on Limited Salt	12/05	March 2007	II web site
		Citizen.			June 8 <sup>th</sup> Lawn Pesticides	Use Roads Jan 14th Brush	EPA Stormwater		
		After being published			and Water Pollution July	Up on your Winter Driving	Requirements for	Passage and	➤ Floods
		the articles are posted			27 <sup>th</sup> Buying an Using	Skills. Feb 8 <sup>th</sup> Article on	Amherst a basic	implementation of the	➤ Lawn care
		on the town website			Pesticides, Read the Fine	commercial car wash	overview	Stormwater	➢ Gardening
					Print Sept 14 Reduce Lawn	verses washing in the yard.	What's our trash	Regulation	> Pesticides
					Fertilizer Use		problem	Services offered by	➢ Fertilizer
							Earth machines	the Transfer station,	➤ Limited salt
							compost bins available	benefits of improving	> Roads
							Recycling articles	the station	➤ Washing Cars
							> The Importance of	➤ There are articles in	> Pet Waste
					·		Recycling	each Quarterly about	> Snow & Ice
							> Recycling Trends	Stormwater,	Conservation Commission
							> Amherst Trash,	Recycling, and other	information rack at Town
							Resource, Recovering	environmental issues	Hall
							& Recycling	2006 Town Report	Fact Sheets on
		-	•				Amherst Citizen	> Summary of the	related topics like
							➤ Pet waste and water	yearly activities for	septic systems,
							pollution	Stormwater II	wells,
							<ul><li>Safe winter driving on</li></ul>	Committee and the	IPM and low
							Limited salt use roads.	Recycling and Solid	chemical gardens
							Every day is earth day	Waste Task Force	and lawns
							in Amherst –litter	Amherst Citizen 11 April 2007	2007 Town Report
							pickup	➤ Household	Summary of the
							pickup	Hazardous Waste	previous years
								Season kicks off	Stormwater
					· ·		·	Season Ricks off	activities
									i i
									Summary of Solid Waste
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									activities
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# 2. Public Involvement and Participation

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Initial Progress on Goal(s)	Permit Year 1 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
2.1	Stormwater Advisory Committee	Public Works Director and Road commissioners	Review and recommend improvements to SWMP	We are reviewing the initial report and are working on recommended improvements.	Submit recommended improvements to Conservation Commission and Planning Board for comments and feedback.	Stormwater committee meets monthly, has started identifying areas of responsibility, will oversee activities of summer	Committee worked with CLD Engineering to develop a Stormwater ordinance. It is going through legal review	After the Committee met and reviewed the Regulation, the Committee finalized our Stormwater Regulation	
Revised 10/04		Representation from private sector and several town boards			Review, revise, and implement	intern.	and we anticipate implementation later this year	presented it for adoption by the appropriate Boards	
2.2	Removal of potential septic hazards from Baboosic Lake	Town Administrator and Health Department	Move failed septic systems from selected summer homes to community septic system	Approval by town after public hearings, approval of additional outside funding, in the process of the bidding stage, anticipate implementation	Measure improvements to water quality, and seek expansion of program.	With the cooperation of New Hampshire Department Environmental Services the main leaching fields are in place. Force mains for 12 individual homes will be completed by fall of 2005.	Town vote approved funds for Phase II which is already under design. We anticipate construction to start in the Fall	Phase II is out to bid, and town vote approved Phase III.	Nine homes, four of which are classified Tier 1, are connected as part of Phase 11. Thirteen Tier 1 homes are identified as part of Phase

Revised 2.2			Bid out in 04						
2.2	Catch Basin	Public Works	implement by 05	T1					
2.3 Revised	Stenciling	Fuolic Works	Stencil priority by August of 04	The town maintains under 350 catch basins. During our annual cleaning in July, DPW staff will mark as each is cleaned	Monitor and re-stencil with public service announcement in local paper	Markings are done annually in the spring/early summer during catch basin cleaning	Spring markings will continue during catch basin cleaning	Stormwater interns designed and installed vinyl markers @ 70% of our catch basins	As parts of this summer's work schedule all vinyl markers will be checked and replaced where
2.4 Revised	HHW Collection Events	Public Works Director and Nashua Regional Planning Commission	Better participation	Currently, there are five sponsored regional collection events. The Amherst Solid Waste Committee is reviewing this program and investigating a local collection event.	Continue to track participation of the regional event and work towards a more local collection.	Amherst continues to be involved in regional collection. The approved designated collection site is in Nashua. A local regional site failed as state funding was cut. We will continue to pursue funding.	Amherst has continued its commitment to regional collections in Nashua. State funding cuts continue to plague any chance of local collections.	Amherst has continued its commitment to regional collections in Nashua. State funding cuts continue to plague any chance of local collections	necessary.  Nashua Regional Planning Commission (NRPC) manages regional collections. We experienced our first localized collection and it was a huge success.
2.5	Education Committee	Public Works Director and Solid Waste task force committee	Booth at major events on the town common	An information booth manned by volunteers during events such as Forth of July	Consider comments received at public events and expand available information.	Education is on-going in the elementary schools, the Transfer Station, and on the web.  Preparations for an information booth at 4 <sup>th</sup> of July activities. As the town moves towards a community access channel which should be up and running by this fall, we will include information there also	Community access channel has become an active education tool exposing Amherst residents to Best Management Practices. A new information board located at the Amherst Transfer Station and booths staffed by volunteers at annual events help spread the word. Stormwater II Committee	Community access channel has become and active education tool exposing Amherst residents to Best Management Practices. A new information board located at the Amherst Transfer Station and booths staffed by volunteers at annual events help spread the word.	Peabody Mill Environmental Center, offers in town educational programs, the NRPC is working on regional curriculum to be presented in area schools. The committee publishes articles in local papers and
Revised		This process now includes the Stormwater II Committee	Information posted at SP-2 voting in March 04			morniques diele disc	members attend Nashua Regional Planning Commission Stormwater II coalition meetings.	Stormwater II Committee members attend Nashua Regional Planning Commission Stormwater II coalition meetings.	utilizes the community access channel.

## 2a. Additions

2.6	Roadside Cleanup in conjunction with Earth Day	Beth Woodbury Environmental Teacher at Souhegan High School and Public Works	Remove trash and floatables from shoulders of town roads	trash from the roadside using	This spring we will work with the Junior Women's Club who intends to solicit assistance from other volunteer organizations	This spring we will work with the Junior Women's Club who intends to solicit assistance from other volunteer organizations	The town continues to work with volunteer groups supporting roadside cleanup efforts
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## 3. Illicit Discharge Detection and Elimination

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – (Reliance on non-municipal partners indicated, if any)	Permit Year 1 Progress Activities	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
3.1	Identify and map outfalls and receiving waters	Public Works & Pennichuck Water Works	Map all outfalls using a footage measuring devise and transpose onto map. Review information supplied by Pennichuck	All culverts and catch basins were marked with reflectors and delineator posts during fall 03. Additional DPW summer staff will start recording footage and relevant information and transpose it into data base and onto town tax map.	Continue measuring and mapping program	mapping skills should be on	Two interns located outfalls	Culverts, catch basins, and outfalls will continue to be monitored, reviewed, and verified.	We believe we have met this goal. However, this summer's intern team will verify coordinates and culvert locations.

Revised			Actual stenciling has not started yet, we plan it to start in summer 04						
3.2 Revised	Dry weather screening of outfalls for illicit connections	Public Works	Screen all outfalls by Fall of 06	Continue field screening of outfalls concurrent with footage mapping by summer staff	Continue field screening of outfalls with measuring and mapping investigate any inappropriate findings for follow-up.	Continue screening, outfall and illicit connection training is scheduled for all Public Works employees this spring.	Interns will perform dry weather screening this summer	Nothing was found additional screening will be done this summer as needed.	Dry weather screening has yet to disclose any inappropriate findings. We will continue to investigate.
3.3	Illicit connection information	Planning Board	Bring information to the attention of Planning Board	Partner with the Amherst Planning Board with documented illicit connection discharges to formulate ordinance	Follow through with necessary ordinance to 05 town meeting approval.	Stormwater committee is still working on ordinance information for presentation to Planning Board	Some connections were identified during outfall mapping, follow-up with inspections will continue this summer	Water was tested in ten locations for Total Coliform and E. coli, all came back negative. Additional testing will be done as needed	We have not had negative findings but testing will continue as needed.

## 4. Construction Site Stormwater Runoff Control

BMP ID#	BMP Description	Responsible Dept./Person	Measurable Goal(s)	Progress on Goal(s) – (Reliance on non-municipal	Planned activities Permit Year 1	Planned Activities – Permit Year 2	Planned Activities –	Progress report on goals	Progress report on goals
ID "	٠	Name	Guai(s)	partners indicated, if any)	refunt rear 1	Permit Year 2	Progress on Goals Permit Year 3	and activities for permit	and activities for permit
4.1	Construction Storm Water Pollution Prevention Plan	Planning Board & Public Works Director	Complete review of existing construction site runoff control	Public Works has set the example by implementing a Stormwater runoff control program for its own work.	Review existing rules and regulations, make necessary adjustments to existing documents for establishing water quality	Public Works offers input to Planning Administrator after reviewing construction plans on the need for Storm water pollution prevention plans.	DPW Director meets regularly with the Director of Planning and Zoning to review plans and advises contractors if project	year 4 With the adoption of Amherst's Regulations, implementation by town officials under the Board of Selectmen, Board of Health,	year 5 New construction has slowed considerably, one residential street in progress, making
		Planning Assistant			benchmarks, site inspection procedures, etc	prevention plans.	disturbance necessitates a SWPPP	and Planning Board can begin	inspections and monitoring fairly easy.
4.2	Site plan review	Public Works Director, Planning Board, & Land use Manager	Take the process now in place (site plan review meeting) and put actions on paper	Create an interim policy from the site plan regulations that exist today.	Continue with interim policy and update as necessary	Department Heads meet monthly with Zoning Administrator to review site plans to be included in Planning Board hearings.	DPW Director meets regularly with the Director of Planning and Zoning to review construction plans prior to Planning Board	Department heads continue to review plan proposals prior to formal presentation at Planning and Zoning hearings. Additional site	DPW Director meets regularly with the Director of Planning and Zoning and other Department Heads to review
Revised		·					approval.	reviews will take place as needed after the Regulation is implemented.	construction plans prior to

# 5. Post-Construction Stormwater Management in New Development and Redevelopment

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – (Reliance on non-municipal partners indicated, if any)	Planned Activities Permit Year 1	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
5.1	Stormwater rules and regulations for sites over 43,560 square feet	Public Works, Engineering, Planning Board	Complete review of existing MS4 maintenance procedures. Complete formal procedures manual for conducting MS4 maintenance, include record keeping forms, best management practices, etc.	Start the review process with recommendations from public works and planning. Begin drafting rules and regulations to regulate post construction Stormwater management and illicit discharges.	Draft new rules and regulations for review and initiate the process for implementation.	This is a priority of the Stormwater Committee. A meeting is scheduled between Stormwater Committee and Board of Selectmen with Planning Board Representation, and Town Counsel.	Stormwater regulations are being reviewed by Town Counsel.	The Stormwater Regulation has been adopted by the Planning Board, Board of Health, and Board of Selectmen.	From the prospective of implementation, a downturn in the economy allows us to educate developers and contractors in Stormwater Requirements.

Incorporate Best Management Management Practices into Practices into Town regulation Town regulation Practices into Town regulation Town of Amherst Stormwater Committee is working on rules to be included in the town regulation. The Amherst Stormwater Committee is working on rules to be included in the town regulation. Public Works Director Town of Amherst earmarked by town vote to fund money towards redoing the master plan and draft recommended changes in to include Best towards redoing the master plan and draft recommended changes redevelopm towards redoing the master plan and draft recommended changes in the final stages redevelopm towards redoing the master plan and draft recommended changes approval and implementation.	evised	We have started slowly, this looks more like an 04-05 goal				As of this writing, town inspectors are only inspecting construction sites destined to be town roads.	This year, town officials will be working on construction site inspection SOP's	Policies are in place so development or redevelopment is inspected by Professional Engineers hired by the town but paid by the Developer.
management guidance documents  management guidance documents  Construction standards covering General construction standards, New road construction, Storm Drainage, Water distribution, & Sanitary sewers	Management Director Practices into Town regulation Plan Of S.	Director, Planning Board, Town to include Best Management	_	having jurisdiction for approval and	Committee is working on rules to be included in the town regulations.  Looking at adopting NHDES best	by town vote to fund money towards redoing the master plan. Public Works Director is drafting new road construction standards covering General construction standards, New road construction, Storm Drainage, Water distribution, &	underway. The Stormwater Regulation includes some BMP's; and more will be included in the forthcoming update of the Road	The Master Plan is in its final stages of redevelopment

# 6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID#	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – (Reliance on non-municipal partners indicated, if any)	Planned Activities Permit Year 1	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
6.1 Revised	Document and Enhance Employee Training Procedures	Public Works Director	Complete review of existing programs and update of formal employee training manual	All employees are actively involved in UNH T-2 and Public Works Academy training. Department SOP's partially completed, plan to have first draft available for review by June 2004. SWMP in draft stage, train staff on content by July 04	Continue existing training programs and integrate new training and techniques to include SWMP and pollution prevention practices.	The Town of Amherst Department of Public Works hired CLD Engineering of Manchester, NH to put on a training class for highway employees.	Along with group training of Stormwater awareness, each employee at the Public Works Academy is exposed to basic Wastewater collection and treatment, Basic water transmission and treatment, Basic Roads and drainage, Solid and Hazardous waste. Planning and Zoning Technical Assistant was trained/certified level 1 Waste Water Tech. Stormwater Committee members attended 1st annual Regional Stormwater meeting	All Public Works employees are regularly trained through the UNH Technology Transfer Center. One public works employee (for a total of two Town employees) was trained/certified as a Treatment Facility Operator, Grade 1-OIT.	Our level 1 NH Waste Water Technician worked with Engineers and other technical people during the construction of Phase II Baboosic Lake Septic.  Administrative employees regularly participate in Nashua Region Stormwater Coalition meetings  Administrative employees attended Phase II Illicit Discharge Detection & Elimination, Construction Site Management & Pollution Prevention Training (4/08)  Administrative employees participate in US EPA Stormwater Program's Webcast Series

6.2	Evaluate the use of Pesticides, sand, and salt	Director of Public Works	Complete review of existing procedures. Write formal procedures manual for handling and	One employee is certified as pesticide supervisor. Within the last three years, we have integrated new technology to minimize the impact of salt and	Complete the learning process of calibrating winter salt and sand equipment. Purchase of two replacement	Municipal parks and grounds, including cemeteries are tested to minimize spreading unnecessary amounts of fertilizers and pesticides. At March voting,	Our state certified pesticide supervisor manages our program within state guidelines. The town continues to	Winter deicing equipment is calibrated each fall to minimize product usage. The town continues to employ a state certified pesticide supervisor	Our State Certified Pesticide supervisor does soil sampling of town cemeteries and commons. We have a number of "no salt roads" treated with sand and other
Revised			using pesticides, sand, and salt	sand on roads.	vehicles with ground speed controls.	taxpayers authorized purchase of second environmentally friendly liquid deicer.	support the majority of our equipment upgrades and improvements.		products. We continue to purchase new technology to minimize salt usage where possible.
6.3	Catch basin cleaning	Director of Public Works	Clean every catch basin at least once a year	This practice started three summers ago, each and every catch basin is cleaned yearly or	Continue with this program	Each catch basin is cleaned once per year. Catch basins are monitored and additional cleaning	Each catch basin is cleaned yearly. New catch basins are	All municipal catch basins are cleaned a minimum of one time per year usually in July.	All catch basins are cleaned a minimum of one time per year and additional cleaning are done
KOVISOI	9	Division		more frequently if needed.		happens when and if warranted.	constructed and engineered not to allow stagnant water to pool	Additional cleanings are performed as needed.	as warranted.
6.4	Street sweeping	Director of Public Works	Sweep winter debris from the streets	Existing policies account for	Work towards	Street sweeping with pickup	Streets are swept yearly	Streets are swept each spring. 30%	All of the "no salt" roads are
Revised	,	Tuone works	nom me streets	approximately one quarter of the streets picked up each spring and the rest swept to the road	budgeting additional monies to power pick- up sweep all town	vacuum is an annual spring event.  The budget process has expanded to approximately one third of	both with vacuum and sweep to the side systems.	with a hired vacuum sweeper (funding increased by one third in	swept with hired equipment in the spring along with the center of
Revised				edge and cleaned during a ten year ditching plan	roads.	to approximately one third of town. Each year additional monies are added to increase the equipment rental.	Future budget plans continue for total vacuuming.	08) and the balance (70%) with town owned (sweep to the side of the road) equipment. This includes school parking lots and other	town and many subdivisions.  More rural roads, the sand is swept to the road edge.

# Programmatic

	Measurable goal	Progress on Goal(s) – Permit Year 1 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Permit Year 2	Planned Activities – Progress on Goals Permit Year 3	Progress report on goals and activities for permit year 4	Progress report on goals and activities for permit year 5
Stormwater Management Position Created/staffed				Handled by others	Part time	Summer interns
Annual program budget/ Expenditures	Secure funding	\$20,000 \$6,000	\$24,000 \$17,000	\$20,000 \$19,000	\$10,000 \$16,000	\$14,000 Estimate \$10,000

# **Education, Involvement, and Training**

Estimated number of residents reached by education program(s)	15 %			15% but distributed town wide	40% through community access channel	40% through community access channel, 100% through mailers
Stormwater management committee established	Yes	Yes	Yes	Yes	Yes	Yes
Stream teams established or supported	No		supported	Interns	Interns	Interns
Shoreline clean-up participation or quantity of shoreline miles cleaned	No)				Yes-participation	Yes-participation
Household Hazardous Waste Collection Days						1 es participation
<ul><li>days sponsored</li></ul>	5 Regional	Regional	5	5 Regional	6 Regional	8 Regional
<ul><li>community participation</li></ul>	05%	05%	05%	2.0%	3.0%	9.7%

material collected	tons or gal				3,713 lbs	7,336 lbs
School curricula implemented	Grammar School	Grammar	Grammar	Grammar School	Grammar School	Grammar School
		School	School			

Legal/Regulatory					
	In Place Prior to	Under			
	Phase II	Review	Drafted	Adopted	
Regulatory Mechanism Status (indicate with "X")				X	
<ul> <li>Illicit Discharge Detection &amp; Elimination</li> </ul>				X	
<ul> <li>Erosion &amp; Sediment Control</li> </ul>				X	
Post-Development Stormwater Management				X	
Accompanying Regulation Status (indicate with "X")	<u> </u>				
<ul> <li>Illicit Discharge Detection &amp; Elimination</li> </ul>				X	
■ Erosion & Sediment Control				X	
<ul> <li>Post-Development Stormwater Management</li> </ul>				X	

# Mapping and Illicit Discharges

	Progress on Goal(s) Permit Year 1	Progress on Goals Permit Year 2	Progress on Goals Permit Year 3	Progress on Goals for Permit Year 4	Progress report on goals and activities for permit year 5
Outfall mapping complete			Partial 8/05		Yes
Estimated or actual number of outfalls					
System-Wide mapping complete  Mapping method(s)			Partial 8/05		Yes
■ Paper/Mylar			Paper		Paper
■ CADD	·	<del></del>	Тирог		Тарсі
• GIS			yes		
Outfalls inspected/screened			3		Yes
Illicit discharges identified					None
Illicit connections removed					None
% of population on sewer		0%	0.0023	0.0025	0.0025
% of population on septic systems	(100%)	100%	99.9977%	99.9975	99.9970%

## Construction

	2003	2004	2005	2006	May 06 -May 07	May07-May 08
Number of construction starts (>1-acre)			Two	Three	4	4
Estimated percentage of construction starts adequately			Two	Three	100%	100%
regulated for erosion and sediment control						

Site inspections completed	Two	-	4	60 (include road
				construction
	 <u></u>			inspections)
Tickets/Stop work orders issued	0		-	1
Fines collected	0	_	_	0
Complaints/concerns received from public	0	1	0	5

# Post-Development Stormwater Management

Estimated percentage of development/redevelopment projects adequately regulated for post-construction Stormwater control	50%	75%	75%	
Site inspections completed	50%	75% Presently regulated through State site specific as required by NHDES. Town authority limited until regulation in place	Municipal rules and regulations passed within the last two months, regular inspections have already started.	Regular inspections take place on all construction sites
Estimated volume of Stormwater recharged				

## **Operations and Maintenance**

	2003	2004	2005	2006	2007	May 2007 – May 2008
Average frequency of catch basin cleaning (non-commercial/non-arterial streets)	1time/yr	1 time/yr	1time/yr	1 time /yr	1 time / yr	1 time per year usually in July
Average frequency of catch basin cleaning (commercial/arterial or other critical streets)	1time/yr	1time/yr	1time/yr	1 time/ yr	1 time / year	1 time per year usually in July
Total number of structures cleaned	340	345	355	360	360	360
Storm drain cleaned	500 LF.			200 LF	200LF	200 LF
Qty. of screenings/debris removed from storm sewer infrastructure	200 yards est.	220 yards est	240 yards est.	210 yards estimated	200 yards estimated	200 yards estimated
Disposal or use of sweepings (landfill, POTW, compost, recycle for sand, beneficial use, etc.)		recycle	recycle	recycle	Recycle	Recycle
Cost of screenings disposal						

	2003	2004	2005	2006	2007	May 2007-May 2008
Average frequency of street sweeping (non-commercial/non-arterial	1time/yr	1time/yr	1time/yr	1 time/yr	1 time / year	1 time per year usually in
streets)	<del></del>	ļ				May
Average frequency of street sweeping (commercial/arterial or other	1time/yr	1time/yr	1time/yr	1 time/yr	1 time per year	1 time per year usually in
critical streets)						May
Qty. of sand/debris collected by sweeping	lbs. or tons			1,000 yds	Less than 1,000 yards	Less than 1,000 yards

Disposal of sweepings (landfill, POTW, compost, beneficial use, etc.)	location		Beneficial	Beneficial usage	Beneficial usage	Beneficial usage
			usage			S
Cost of sweepings disposal			\$8,000	\$8,200	\$13,000	\$13,000 +-
Vacuum street sweepers purchased/leased				Not going to be done will	Capital Improvement plan	It is best left to be done
	· · · · · · · · · · · · · · · · · · ·			continue to hire out	does not support purchase	by others
Vacuum street sweepers specified in contracts		Outside hire	Outside hire	Outside hire	Outside hire	Outside hire

Reduction in application on public land of: ("N/A" = never used; "100%"				
= elimination)				
■ Fertilizers	Tested for	Tested for proper usage	Soil tested annually	Soil tested annually as
	proper		, and the second	warranted
	usage			
<ul><li>Herbicides</li></ul>	Tested for	Tested for proper usage	Tested for proper usage	Tested for proper usage as
	proper			warranted
	usage			
<ul><li>Pesticides</li></ul>	Tested for	Tested for proper usage	Tested for proper usage	Tested for proper usage as
	proper		_	warranted
	usage			

	2004	2005	2006	2007	May 07-May08
Anti-/De-Icing products and ratios	50 % NaCl	50 % NaCl	50 % NaCl	50% NaCl	50% NaCl
All paved roads are treated with a 50/50 mix. Half of our equipment has ground speed	10 % CaCl <sub>2</sub>	10 % CaCl <sub>2</sub>	10 % CaCl <sub>2</sub>	10% CaCl2	10% CaCl <sub>2</sub>
controls, and pre-wetting tanks and one small truck is equipped with straight liquid	03 % MgCl <sub>2</sub>	03 % MgCl <sub>2</sub>	03 % MgCl <sub>2</sub>	03% MgCl <sub>2</sub>	03% MgCl <sub>2</sub>
deicing (50% mag chloride, 50% distillers brew) Ice-be-gone. All dirt roads are treated	% CMA	% CMA	% CMA	0.0% CMA	0.0% CMA
with one hundred percent ledge sand.	% Kac	% Kac	% Kac	0.0% Kac	0.0% Kac
	% KCl	% KCl	% KCl	0.0% KCl	0.0% KCl
	50 % Sand	50 % San	50 % San	50% Sand	50% Sand
Pre-wetting techniques utilized	(yes)	Yes	Yes	Yes	Yes
Manual control spreaders used	(yes)	Yes	Yes	20% of equipment yes	
Automatic or Zero-velocity spreaders used	yes	Yes	Yes	80% of equipment yes	90% of equipment yes
Estimated net reduction in typical year salt application	Unknown at this time	We are able to keep status quo in spite of increased traffic loads	We are able to keep status quo in spite of increased traffic loads	Status quo	This was a record setting snow fall season, salt usage was up, but it was managed with automatic spreaders
Salt pile covered in storage shed	yes	yes	yes	Yes	Yes, however a warrant article for additional winter material storage failed to get voter approval

Storage shed(s) in design or under construction	n/a	New add under de	esign	Additional storage still funded but not yet constructed	The funding referenced last year proved inadequate and additional funding was
			i	constructed	and additional funding was
	<u> </u>			<u> </u>	not approved